

AQUA SPRINGS NATURAL WATER CORP.

October 18,1994

To Whom It May Concern:

I am very pleased to recommend Bob Naylor to your Executive MBA Program.

As a small business owner I can tell you that having someone like Bob to work with has been a real pleasure. While growing this company it has become imperative that I have someone as knowledgable as Bob Naylor to work with.

We have worked together for the last year installing and then upgrading my system to meet our growing needs. Bob has worked countless hours of his own time installing and helping me to learn the system.

I feel Bob is an excellant candidate for your program because of his honesty, unselfishness, creativity, and willingness not only to create programs but to listen to the needs of the user. The knowledge that Bob can gain from your program can only serve to benefit everyone he will come in contact with in the business community.

Sincerely,

Richard Albanese

President